



ICT INFRASTRUCTURE ENGINEER

Information Technology Department, Conwy

Permanent, 37 hours per week

NWFRS Grade 06 starting at £27,344 to £30,151 per annum, (increasing to £29,668 to £32,714 per annum after joining the on-call rota)



We are looking for an Infrastructure Engineer to join our busy ICT department based in Conwy.

Working as part of the ICT team, you will assist the team in all aspects of support and development, as well as providing your technical expertise, experience and ideas. Using your knowledge of Microsoft Operating Systems, virtual environments and associated technologies, you will become part of a team that supports servers, software, networks and projects that allow the Service to make North Wales a better place to live, work and visit.



As an Infrastructure Engineer, you will be working independently on tasks but supported by a close-knit team that shares knowledge and best practice. You will be an effective communicator with a customer focused approach to help develop sound relationships with colleagues, customers and stakeholders to ensure understanding when providing support or training.

Applicants should note that the team are located in Conwy but the nature of the role means you may be required to work at different fire service locations in order to install, maintain and resolve ICT problems, therefore some travel to other locations may be required using a Service vehicle.

The postholder will also participate in the on-call rota, and once commenced, this will attract an additional 8.5% allowance.

As a bilingual organisation, the successful candidate will require Level 2 Welsh language skills; if not already demonstrated on application, this is to be achieved within a 12 month probation period, with support provided as appropriate.

Please note that this post is subject to North Wales Police Personnel Vetting (NPPV) check and satisfactory references. For further details about the role, please refer to the information pack.

To apply, please complete and submit your application pack by email to: recruitment@northwalesfire.gov.wales

**Closing date for receipt of application forms is
12.00 on 21 September 2023**

The closing date will be strictly adhered to and no exceptions will apply.

